

Showcase: Meet Patricia Markley

We're pleased to showcase Patricia Markley from Siena College. Siena College was one of Zasio's first Versatile Express customers when the product was released in 2002. Patricia Markley was instrumental in getting Siena College's RIM program off the ground with Versatile Express. Thank you, Patricia Markley, for sticking with us for 16 years! Let's learn more about Patricia:



"Because of Versatile Express we're able to do everything we want to do. It's simple, yet provides all the functionality and tech support we need—and at an affordable price."

Patricia L. Markley

College Archivist & Records Manager
J. Spencer & Patricia Standish Library
Siena College

About Me

I have been working for Siena College, a liberal arts college in the Catholic Franciscan Tradition located near Albany in upstate New York, since 1993. I first started as a librarian at Siena College, but have now taken on the role of College Archivist & Records Manager for the college.

In my spare time, I like to play with my animals and read. I am particularly interested in mysteries and books on astronomy.

Biggest Achievement in RIM

During my time as a Records Manager, I am most proud of the records management program that I helped build and implement. Versatile Express helped me set up Siena's College records management program and provided the structure we needed as we built up our program. Moving from paper inventory to Versatile Express was a big step for us and a challenge, but I am incredibly proud of the end result.

Biggest Challenge in RIM

My biggest challenge as an RIM professional was getting different departments to participate in our program. When Siena College first began working on implementing a records management program, we were split on what way to go; do we go paper-based or electronic? I was the one who researched and implemented Siena College's current records management system. I quickly realized that we needed an electronic method to keep track of our records because I knew that a paper-based system or an Excel spreadsheet was out of the question. I didn't know where to start, so I decided to look at what other universities were doing. I visited Syracuse University to learn how it was handling its records and discovered that they were using Zasio's Versatile Enterprise software to manage their record center. But because we were in our program's beginning stages, I realized Versatile Enterprise was a much more robust application than we needed. After visiting Zasio's website, I learned it offered a suite of Versatile applications and found that Versatile Express was the perfect fit. Versatile Express is easy-to-use and implement, meets all of our records management needs, and comes at an affordable price.

My Advice to other RIM Professionals

My advice to other RIM and IG professionals is to take advantage of any training opportunities (online or in person) you can get. More training only makes you and your RIM program stronger.

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